

Office: 805 E Broadway St, Andrews, TX 79714

Contact: 432.247.8000 | Email: usasales@highlineled.com

CONTACT INFORMATION

Your Name *

Email Address*

Phone Number *

Company Name

INFORMATION OF DEFECT

Type of Defect or Damage *

DAMAGED IN TRANSIT - PACKED POORLY OR FORWARDER DAMAGED

Doesn't Illuminate

Flickers/Blinking

Color Temperature not as Marked

Sensor doesn't Work

Cosmetic Damage

Improper Assembly

Other

Where did you placed your order *

Website

Direct Sales

Other

Order Number/ID *

Order Date *

Product SKU *

Number of Defective Lights *

Upload Pictures *

Please include photo attachment(s) that clearly demonstrate the issue. For example, the defective light in your ceiling, amongst functioning lights. Mail pictures at support@highlineled.com

Submit this form at support@highlineled.com